MACH Main Outpatient Pharmacy

1 Order prescriptions through Secure Messaging, in person or by phone (762-408-2172) and ask for an afterhours pickup.

2 At ScriptCenter select "Enroll". You will need one of your current prescription numbers to complete enrollment. If you don't have a current prescription number to activate enrollment call the pharmacy at 762-408-2172 or visit your Tricare Online Patient Portal.

Helpful tip! During Enrollment, you will have the option to create your User ID and PIN. You can also add your fingerprint and/or Military ID to use instead of your User ID. This makes logging in even easier!

3 Review your prescriptions to pickup, sign, and complete your transaction.

Check out this "How to Enroll in ScriptCenter" video demonstration!

SCRIPTCENTER IS LOCATED

Lobby Elevators
First Floor
Martin Army Community Hospital

PHARMACY HOURS

Sunday: Closed
Monday: 8am – 5:30pm
Tuesday : 8am – 5:30pm
Wednesday : 8am – 5:30pm
Thursday : 8am – 5:30pm
Friday : 8am – 5:30pm
Saturday : Closed

PHARMACY PHONE

(762) 408-2172

MHS Genesis Patient Portal

To: Pharmacy Provider

MHS Military Health System
health.mil

ScriptCenter®

Who can use ScriptCenter?

Active Duty, dependents, retirees, and all eligible DoD ID holders.

Who fills my prescriptions and how do they get in ScriptCenter?

Prescriptions are filled by the pharmacy and loaded into ScriptCenter for you to pick up after hours at your convenience.

When will my prescriptions be ready in ScriptCenter?

Prescriptions will be ready *1800 (6pm) the same duty day* if called in before 1500 (3pm). *All others will be the following duty day (at 1800).* **ScriptCenter is available 24/7 with access through the ER entrance**

What if I forget my "Log In" ID or PIN?

You can recover your User ID or PIN by pressing "Forgot ID" or "Forgot PIN". If you need further assistance, please contact the Pharmacy. Remember, you can add your military ID or Fingerprint to use instead of your User ID to make logging in even easier!

What if I forget my prescription number?

A prescription number should be provided to you, as it is required only for your initial pickup.

Can I pick up all of my prescriptions from ScriptCenter?

Prescriptions requiring refrigeration, controlled substances and reconstituted/mixed medications must be picked up from the pharmacy counter during regular duty hours.

Is a pharmacist available if I have additional questions?

Yes, select "I want to receive counseling" on the screen and follow the printed instructions to speak with a pharmacist.

How long will my prescriptions be available in ScriptCenter?

Prescriptions not picked up within 3 days (72 hours) will be returned to the pharmacy.

Does ScriptCenter follow patient privacy rules?

Yes, ScriptCenter is fully compliant with HIPAA and DoD patient privacy policies. Your personal and medical information is always safe and secure.

Can I pick up for someone else?

You can both pick up for another beneficiary and set someone to pick up for you too. They will need to be enrolled and will require an active RX number. Touch settings after you log in.
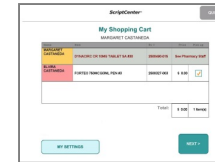
Using ScriptCenter is Easy

① "Log In" with one of three options
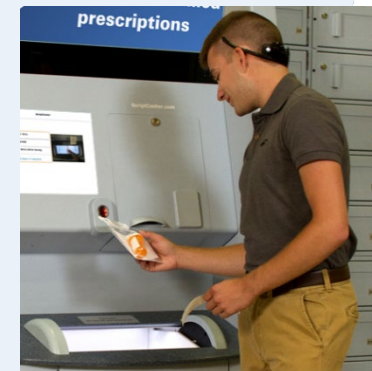
1. Fingerprint & PIN
2. Military ID and PIN
3. User ID & PIN

② Review prescriptions to pickup

③ Sign on the screen and pick up your items

Save this portion for your records.

Prescription Number:
(need for one time for enrollment)

ID:

PIN:

Visit the BMACH Pharmacy website for more information and updates